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To Our Valued Clients:

This is a very difficult time for everyone. I'm thankful that my staff and family are safe and pray that you and your families are safe as well.

As you all know we are considered a non-essential business and were mandated to close until April 13th. We are thankful for the Federal and State extension that has been automatically granted to us until July 15th. This also includes an abatement of any late filing penalties and or interest.

It is our goal to have everyone completed well before July 15th. It has been difficult to be physically absent from the office and accommodate all the needs of our clients. We have worked hard setting up the ability to file remotely. Each one of the preparers has the capability to login to their office computer and complete your tax return. We have signature options along with a payment option to pay directly for you tax preparation on our website. We do communicate with each client upon the completion of their return.

We are getting an extreme amount of phone calls regarding unemployment, the stimulus package and questions that are not "income" tax. We don't know the laws of unemployment and don't have any more information regarding the stimulus package than what you are told through the media. We are asking that you address your questions to the right sources and wait for future developments before calling, emailing or texting the preparer for questions that we can't answer for you.

Some of you have already filed and received your refunds. This email is being sent to all our clients to reach out to those who haven't filed and give them the information they may need to file their taxes through our remote capabilities. Please, if you are not in any hurry and would like to wait until you can be seen by appointment that would be helpful.

Thanks in advance for your understanding. I pray for an end to this terrible virus, protection around all of you and a new joy when life returns as we knew it. Be safe and please stay home!

Sincerely,

Terri Zannetti and Staff

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